



Financial Policy and Fees

Thank you for choosing Dr. Jennifer Ash as your naturopathic physician. Please read the following financial and fee policy thoroughly prior to your visit. It is important to Dr. Ash that you understand the billing and fee policies. If you have any questions or need clarification, please feel free to ask.

1. Payment policy

Payment in full is required at the time of service, unless Dr. Ash is billing insurance. If Dr. Ash bills your insurance company, and you are responsible for a co-payment, it will be due at the time of service. If you do not have insurance or have a plan that is not contracted with Dr. Ash, a prompt payment discount is available on office visits when payment is received at the time of service. Dr. Ash accepts cash, checks, debit cards, Visa, and MasterCard. A bill will be sent out to you after your insurance pays Dr. Ash for any remaining co-insurance or if you need to satisfy your deductible. This bill is due 30 days later. After this time finance charges will accrue. If your account is over sixty days past due Dr. Ash will turn over your account to a collection agency. Please be in contact with the billing department if you are having trouble paying the bill.

2. Insurance

Insurance benefits vary greatly from policy to policy and it is your responsibility to be aware of the extent and limitations of your coverage for Naturopathic Care. Some of the testing that Dr. Ash recommends may not be covered by your insurance plan. Insurance companies may refuse coverage or only pay a portion or percentage of your fees. You will be responsible for any and all fees not covered by your insurance plan.

3. Non-covered services

Insurance companies do not cover the following services thus it is your responsibility for these fees.

1. Emergency cell/pager fees- \$25. As your primary care physician, I am available 24 hours/day for urgent health concerns that cannot wait until the next day. If I am not available, a voicemail will be left with instructions.
2. Home visits or house calls- \$150.
3. Nutritional supplements- Nutritional supplements recommended by Dr. Ash are not covered by insurance. You are not obligated to purchase them at Dr. Ash's office. Supplements are available at the office as a convenience. If you choose to purchase supplements at Dr. Ash's office, payment in full is due at the time of purchase.
4. Missed appointment charge- \$50.

4. Cancellation and no-show policy

Dr. Ash requires a minimum of 24-hours notice if canceling an appointment. If it is not an emergency situation, and you cancel less than 24-hours before your scheduled appointment, you will be charged for the missed appointment.

I acknowledge that I have read and fully understand this financial and fee policy. I agree to the above stated fees and charges. All of my questions have been answered.

Date

Signature of Patient or responsible party